

PGT® Commercial Products

Limited Warranty

PGT Custom Windows + Doors (PGT), warrants to the original purchaser that all PGT manufactured product shall be free of material defects in manufacturing and/or materials for the period specified below after the date of delivery by PGT. This limited warranty applies when such products are installed in a vertical application in accordance with PGT's instructions and industry guidelines, under normal use and service, subject to the conditions and limitations herein listed. **PGT'S LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR OR, AT PGT'S OPTION, REPLACEMENT OF NONCONFORMING GOODS, PARTS OR GLASS. PGT SHALL NOT BE RESPONSIBLE FOR ANY LABOR OR DELIVERY COSTS INCURRED IN REPAIRING OR REPLACING THE PRODUCTS, OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF THIS WARRANTY.**

This limited warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributable to improper fabrication, assembly, installation, application, storage, use, or maintenance; normal weathering; corrosive or otherwise abnormal environments; defects or damages caused by accident, fire, flood, acts of God, multiple hurricanes, water intrusion, including but not limited to water intrusion caused by wind-driven rain due to high wind events, vandalism, riot or civil disorder; building settlement, excessive building movement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differentials over glass surface edges, incompatibility with other coatings, sealants, gasket lubricants, insulation, setting blocks, or any other materials; or occurrences beyond PGT's control. This warranty specifically excludes any and all applications where PGT Architectural Glass units are in excess of fifty (50) square feet or are installed in horizontal or sloped glazing projects.

PGT expressly assumes no responsibility for, and this limited warranty does not cover, laminated glass: (i) with edge fabrication or edges exposed to the elements; (ii) installed in structural glazing; (iii) with butt joints or point support systems; (iv) installed in or around swimming pools, spas, greenhouses or any other environment that has continuous or cyclical high moisture.

This limited warranty shall be null and void if full payment is not received for goods and services within the agreed upon terms of sale and credit terms; if harmful solvents are used to clean the product; if the frame members are not maintained in accordance with AAMA standards; or if any portion of the product is painted or coated in any way; or if any "aftermarket" products, such as window films, are applied to the PGT product. Additionally, this warranty shall be null and void if PGT Architectural Glass has not been stored, transported, installed, and maintained in accordance with PGT's Glazing Instructions as well as guidelines and procedures published by GANA, AAMA, and IGMA.

Caulking is used on some installations to seal the frames (or trim package) against water or air penetration. Caulking is not considered a part of the PGT product and, therefore, is not covered under this warranty. Caulking is a maintenance responsibility of the owner.

PGT'S SOLE RESPONSIBILITY UNDER THIS WARRANTY IS LIMITED TO PROVIDING COMPONENTS OR PARTS NECESSARY TO REPAIR OR, AT PGT'S OPTION, REPLACE THE PRODUCTS COVERED BY THIS WARRANTY, FREE OF CHARGE OR AT A PRORATED PRICE PER THE GUIDELINES OF THIS WARRANTY THAT ARE SET FORTH IN THE TABLES BELOW, ANY PART OR PARTS THAT COMPLY WITH THE TERMS OF THIS WARRANTY. THE ORIGINAL WARRANTY PERIOD SHALL NOT BE EXTENDED BY SUCH REPAIR OR REPLACEMENT.

THIS WARRANTY DOES NOT COVER LABOR COSTS INCURRED TO REPAIR OR REPLACE PRODUCTS AND DOES NOT COVER SHIPPING OR DELIVERY COSTS.

REPLACEMENT PRODUCTS MAY NOT MATCH THE COLOR OF THE ORIGINAL PRODUCT, OR THE COLOR OF THE REMAINING WINDOWS AND DOORS IN THE HOME, AS COLOR MAY VARY DUE TO AGE, WEATHERING, DYE LOT DIFFERENCES OR OTHER FACTORS. PGT WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY SUCH COLOR DIFFERENCES ASSOCIATED WITH ANY REPLACEMENT PRODUCT, AND WILL NOT BE REQUIRED TO HAVE THE REPLACEMENT PRODUCT "MATCH" THE COLOR OF THE ORIGINAL PRODUCT THAT IS BEING REPLACED, OR ANY OF THE WINDOWS OR DOORS THAT REMAIN IN THE HOME.

PGT reserves the right to discontinue or change the design and specification of any product it manufactures. Should the component of the window/door originally installed not be available, PGT shall have the right to substitute such part determined by PGT to be of equal quality and performance.

NO WARRANTY SHALL BE EXTENDED FOR SPONTANEOUS OR ACCIDENTAL GLASS BREAKAGE, OR GLASS BREAKAGE DUE TO ANY OTHER CAUSE.

This warranty only applies to the original purchaser and is not assignable or transferable.

THIS WARRANTY COVERS ONLY THOSE PGT PRODUCTS SPECIFICALLY LISTED BELOW. THE WARRANTY PERIODS LISTED IN THE TABLE BELOW BEGIN ON THE DATE OF DELIVERY BY PGT.

	ARCHITECTURAL SYSTEMS Series 800	ARCHITECTURAL SYSTEMS Series 3500
Frame Coverage	3 years	Not applicable
Hardware, Screen and Moving Parts	3 years	Not applicable
Insulating Glass	10 years	10 years
Laminated Glass	5 years	5 years

IMPORTANT COVERAGE INFORMATION:

Frame

Aluminum components are warranted to be free of defects in materials and workmanship after the date of delivery by PGT. It is typical for anodized products to have color variation and processing marks that occur during manufacturing. These are not considered defects or covered under the warranty. This limited warranty is null and void if any aluminum component has direct contact with copper treated wood, such as Alkaline Copper Quaternary (ACQ), or if damage is caused by harmful cleaners or other chemical or environmental factors, or by any of the other warranty exclusions set forth herein, including exclusions described above..

Hardware, Screens and Moving Parts

PGT warrants that mechanical operation of hardware, screen, and moving components will be free of defects in material and workmanship. This limited warranty excludes normal wear and tear and naturally occurring changes such as tarnish, corrosion, oxidation, erosion, discoloration of hardware finishes or component parts, as well as any of the other warranty exclusions set forth herein, including the exclusions described above.

PGT Architectural Glass

All PGT Architectural Glass products must be installed within 30 days of delivery to prevent damage from moisture and potential warping. Field glazed units must conform to PGT’s Glazing Instructions and GANA, AAMA and IGMA standards. Architectural Glass has prevalent characteristics such as distortion, bubbles, discolorations, blurs, debris, and scratches. These types of characteristics are expected, and are excluded from this limited warranty, as they are inherent qualities that meet or exceed standard specifications for flat glass ASTM C 1036, heat treated flat glass ASTM C 1048, and laminated architectural flat glass ASTM C 1172. Heat strengthened or tempered glass may have distortions as an inherent quality, and such distortions are excluded from this warranty. Glass with special coatings may require special cleaning; follow GANA Glass Informational Bulletins 01-0300 “Proper Procedures for Cleaning Architectural Glass Products” and 02-0402 “Heat-Treated Glass Surfaces are Different” for care and maintenance. Failure to adhere to cleaning and any other recommended care and maintenance will void this limited warranty, as will any of the other exclusions set forth herein, including the exclusions described above.

Laminated Glass Unit

The glass is warranted to be free of defects that result in material obstruction of vision or delamination from the date of delivery by PGT.

Insulated Glass Unit

The sealed glass component is warranted to be free of defects that result in material obstruction of vision or film formation caused by dust or moisture in the dead air space of a sealed unit from the date of delivery by PGT.

Stress Cracks

Stress cracks in glass panels can result from natural settlement or extreme thermal changes between inside and outside temperatures. Stress cracks are not the result of defects in materials and/or workmanship.

Supplemental Export Warranty Language – PGT products installed outside of the continental United States.

PGT’s liability under this limited warranty shall be limited to the replacement of nonconforming goods or parts or, at PGT’s option, refund the amount of purchase paid to PGT. PGT shall not be responsible for on-site inspections or warranty repairs. **THE WARRANTY PERIODS LISTED IN THE TABLE BELOW BEGIN ON THE DATE OF DELIVERY BY PGT.**

	ARCHITECTURAL SYSTEMS Series 800	ARCHITECTURAL SYSTEMS Series 3500
Frame Coverage	3 years	Not applicable
Hardware, Screen and Moving Parts	1 year	Not applicable
Insulating Glass	5 years	5 years
Laminated Glass	5 years	5 years

Owner Responsibility

The life of your windows and doors increases with proper care and maintenance. Products require reasonable care and periodic cleaning. In salt-air environments increased care and maintenance is required. Visit www.pgtindustries.com for additional care and maintenance information. The failure to follow recommended cleaning, care and maintenance requirements will void this limited warranty.

Claim Procedure

Any claim for defect under this limited warranty must be submitted, in writing, immediately after discovery to the independent distributor from whom the product was purchased and within the warranty period specified above. If you cannot locate the independent distributor from whom the product was purchased, you may contact PGT for assistance at 877-550-6006. To help us serve you better, all claims must include proof of purchase, product identification or order number, the address where the product is installed, and a description of the problem.

Some states do not allow the exclusion or limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

NO DISTRIBUTOR, DEALER, OR REPRESENTATIVE OF PGT HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, PGT MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OF MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE, AND NO WARRANTY OF NONINFRINGEMENT.